



VILAFOZ

HOTEL & SPA

★★★★★

PORTO · PORTUGAL



BIOSPHERE

CERTIFIED



A MEMBER OF
DESIGN HOTELS™

Sustainability: A commitment with the Future

In Hospitality, in addition to service being the focus, sustainability has also come to play a key role in guest's experiences.

Since the very beginning, **Vila Foz Hotel & Spa** have followed this principle and we are increasingly committed to create practices, infrastructures and improving our services so that our commitment to sustainability is acknowledged and that is reflected in the quality of service we offer our guests, with the sophistication we have always had.

Based on this mission, **Vila Foz Hotel & Spa** has been distinguished with Biosphere Certification, the first certification to meet the 17 Sustainable Development Goals (SDGs) of the United Nations, with the goal to promote a sustainable tourism and create an environmental, economic and socio-cultural balance at a particular destination.

All of the discussed points refer to a commitment to institutional responsibility in several areas, complying with the Sustainable Development Goals (SDGs) of the United Nations. Therefore, we are aware that this is an evolutionary process, which relies on the contribution of our employees, suppliers and business partners, so that together we can maintain and improve our practices, as well as constantly monitoring them.

Enjoy your stay!

Vila Foz Team

Energy Efficiency

- We choose durable, guaranteed and energy-efficient appliances.
- Vila Foz uses LED light bulbs in all its facilities, crepuscular sensors and energy savers, thus contributing to a better energy efficiency.
- In the garden area, the lights are controlled by a crepuscular sensor, that contributes to a better energy control at night.
- Solar panels are used to heat the sanitary water, contributing to the increase in renewable energy.
- We use natural gas, avoiding the use of more polluting sources.
- In the bedrooms, the lights and air condition are only activated by inserting the key on the slot.
- The Hotel is equipped with motion sensores and lighting timers in all public areas.

Responsible Consumption and Production

- Vila Foz Hotel is equipped with recycling stations, as well as information alongside them on their correct use.
- Use of recyclable materials, such as returnable glass water bottles and filtered water, in almost the entire operation.
- Focus on reducing plastic by limiting the purchase and use of disposable plastic items such as straws, amenities and cups, replacing them, for example, with cardboard straws and cups and amenities in dispensers in the hotel's public areas.
- We adjust the Restaurant and Bar menus to reduce as much food waste as possible.
- Contract with certified external companies for the collection of solid waste and cooking oil.

Sustainable Mobility

- Vila Foz Hotel has 4 charging points, located in the hotel garage, for charging electric vehicles.
- We encourage our customers to travel by more sustainable means of transportation by providing them with bicycles and appropriate parking facilities for them.

Water Efficiency

- All the rooms in the Hotel are equipped with water flow reducers, as are the toilets in the public areas, where we have added approximation taps.
- The green spaces around the Hotel are watered using an automatically controlled drip irrigation system.
- We make our guests aware of the responsible use of water resources, with information available in our Services Directory.

Local Products and Community

- Vila Foz Hotel promotes information about the destination, using digital media to share and publish events and points of interest in the region.
- Contracts with local companies for tours and services, complementing our Concierge offers.
- Sustainable purchasing policy, from local producers and with designation of origin, contributing to the local economy and reducing the carbon footprint associated with the transportation of goods, as well as focusing on seasonality.
- The cultivation of aromatic herbs and organic vegetables in our surrounding gardens, promoting a healthier and self-sufficient gastronomic experience.
- We participate in projects that contribute to the improvement and development of the local economy and social environment through solidarity actions.
- Preservation of cultural heritage: during the construction of the hotel, there was a major concern and commitment to the conservation of the trees, such as the Metrosideros in our garden area. They represent a cultural interest to the region, as a symbol of nature and richness of our natural heritage.

Health and Well-being

- Vila Foz Hotel has a strong concern for the health and well-being of its employees and clients, therefore, it has implemented self-protection measures to preserve human life, the environment and cultural heritage.
- Regarding the food area, there is an entire food control on quality and safety (HACCP), in line with the current Portuguese legislation.
- To ensure that these measures are properly applied, we provide regular training and drills, as well as counseling from specialized and certified companies.
- Constant monitoring of the quality of the water and supply system.
- We promote the gender equality throughout the value chain.
- The Hotel guarantees accessibility for guests with reduced mobility.
- Respect and follow the safety and hygiene standards at work.

We are waiting for you!



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